

## Set up your account

Open the **email or SMS invitation** sent by your Hair Professional and click the link. This will take you to the **sign up screen**:

**Brighter Hair has invited you to set up a Colourstart Passport account**

Set your name, email and password to continue and complete your profile.

Email

Phone Number (optional)  
07767684133

Name

Password

Confirm Password

ⓘ Password must be a minimum of 8 characters long

I confirm that I am 16 or older

I confirm that I want to share my profile with CPsalon0123

I agree to and confirm I have read the [Client Terms of Use](#)

**Create Account**

Fill in your details and tap **Create Account**

**No Hair Professional Invitation?** Scan the QR code below or go to:

[app.colourstart.com/customer/sign\\_up](http://app.colourstart.com/customer/sign_up)



## Start your Passport

Now follow the on-screen instructions to start your Colourstart Passport.

**⚠ Complete the **Screening Questionnaire** at least **7 days before** your colour appointment (to give us time to send you a Patch if needed).**

**1 Find Your Hair Professional**

Find the Hair Professionals that you would like to share your Passport with.

If you have accepted an invitation from a Hair Professional, or have already shared your Passport, you can click on "View my Hair Professionals" to see your choices.

**Find Hair Professional**

**View my Hair Professionals**

**2 Take Screening Questionnaire**

Carefully answer this simple set of questions to help assess your risk of allergy to hair colour and whether Colourstart is suitable to use.

**Take Questionnaire**

**3 Use Colourstart Patch Test**

Follow our simple step by step process to use your Colourstart Patch Test and record the results. Please read the Patient Information Leaflet (PIL) before applying the product.

**Get Started**

**Read the Patient Information Leaflet (PIL)**

## Use Colourstart Patch Test

Then follow these steps to use your Patch Test and record the results

**⚠ Start this at least **5 days before** your colour appointment (so you have time to apply the Patch, remove it, and record the results).**

**Use Colourstart Patch Test**

**1 Get your Colourstart Patch Test**

If you haven't already purchased your Patch Test, you can buy one from your Hair Professional

**I Have My Patch Test**

**2 Record batch number**

Record the batch number found on the Patch Test packaging

**Record batch number**

**3 Apply Patch Test and upload photo**

This will also start the 96 hour Patch Test countdown. After 48 hours you should remove your Patch Test, and after 96 hours record the results.

Passport will send you a reminder at each stage (via your chosen contact method – you can change this at any time in your profile).

**Record Photo**

**4 After 48 hours remove patch from arm**

Remove the Patch Test, but do not record your results yet.

**5 After 96 hours upload photo of test area and record result**

We'll message you to record your Patch Test result in **95 hours**.

**Record Result**

## Passport complete

If you are all clear to colour after testing, your Passport will be green 'OK to colour hair'.

This will be automatically shared with your selected Hair Professional(s) ready for your colour appointment.

**1 Find Hair Professional**

If you have accepted an invitation from a Hair Professional, or have already shared your Passport, you can click on "View my Hair Professionals" to see your choices.

**Find Hair Professional**

**View my Hair Professionals**

**2 Take Screening Questionnaire**

Carefully answer this simple set of questions to help assess your risk of allergy to hair colour and whether Colourstart is suitable to use.

**Need to retake Questionnaire?**

**3 Use Colourstart Patch Test**

Follow our simple step by step process to use your Colourstart Patch Test and record the results. Please read the Patient Information Leaflet (PIL) before applying the product.

**OK to colour hair**

Based on your Colourstart Patch Test result, you can get your hair coloured, and we have shared this with your Hair Professional(s).